

Savings & Loans Blog Code of Ethics

We will:

- · Be honest in our communications
- · Acknowledge and correct any mistakes promptly
- Not publish comments if they:
- are regarded as spam, off the topic, unreasonable, inaccurate or defamatory
- are deemed to be disrespectful, spiteful or offensive to an individual or organisation
- contain abusive or offensive language
- Not respond to complaints through this blog. The blog is not a forum for complaints and if you wish to register a complaint, please see our <u>Dispute Resolution Guide</u>
- Reply to comments in a timely manner
- Treat bloggers' opinions respectfully
- Respect confidential information
- Not link you to any sites where you are required to provide any personal information or log ons
- Never contact you personally or request personal details. All responses to questions will be made through the blog.

Bloggers should:

- Present opinions respectfully and address the topic
- · Be honest and fair
- Never submit information they know is inaccurate
- Make it clear what is factual information and what is opinion
- Treat topics and other bloggers with respect

